

New Online Payment Instructions



Utility Account Information

Utility Account Id: - Utility Account PIN:

Transaction Limits
 \$10 \$700
 Minimum Maximum

City of Archdale
 307 Balfour Drive
 PO Box 14068
 Archdale, NC 27253
 Telephone: (336) 434-7341
 Fax: (336) 431-2130

Office Hours
 Monday thru Friday 8:00am - 5:00pm

Welcome to the New Online Payment site. You will be prompted to provide your account number and pin number.

***Your existing account number will remain the same with a "-0" added to the end. ***



Utility Account: 12345-0
 Parcel Number: . . .
 Property Location: 123 MAIN ST
 Service Location: 123 MAIN ST
 Owner Name/Address:

Your account activity will display:

Your account number & Location for service will appear at in the top section.

Your services will appear in the bottom section, this contains:

- Charges
- Due Dates
- Usage
- History

Click on the **MAKE A PAYMENT** to pay your bill.

Water/Stormwater/Landfill

Make a Payment Last Payment: 08/19/19

Delinquent Charges:									
Service	Due Date	Billed	Balance	Interest	Total Due	Status	Reading	Read Date	Usage
Water	08/20/2019	28.02	28.02	0.00	28.02	OPEN	341369	08/11/2019	4692
Sewer	08/20/2019	37.59	37.59	0.00	37.59	OPEN	341369	08/11/2019	4692
Stormwater	08/20/2019	5.00	5.00	0.00	5.00	OPEN			
Landfill	08/20/2019	15.00	15.00	0.00	15.00	OPEN			
Total		85.61	85.61	0.00	85.61				

Prior Paid Charges:									
Service	Due Date	Billed	Balance	Interest	Total Due	Status	Reading	Read Date	Usage
Water	07/20/2019	32.70	0.00	0.00	0.00	PAID	336677	07/11/2019	6013
Sewer	07/20/2019	44.83	0.00	0.00	0.00	PAID	336677	07/11/2019	6013
Stormwater	07/20/2019	5.00	0.00	0.00	0.00	PAID			
Landfill	07/20/2019	15.00	0.00	0.00	0.00	PAID			
Water	06/20/2019	29.81	0.00	0.00	0.00	PAID	330664	06/11/2019	5364
Sewer	06/20/2019	40.48	0.00	0.00	0.00	PAID	330664	06/11/2019	5364
Stormwater	06/20/2019	5.00	0.00	0.00	0.00	PAID			
Landfill	06/20/2019	15.00	0.00	0.00	0.00	PAID			
Water	05/20/2019	29.38	0.00	0.00	0.00	PAID	325300	05/11/2019	5268
Sewer	05/20/2019	39.84	0.00	0.00	0.00	PAID	325300	05/11/2019	5268
Stormwater	05/20/2019	5.00	0.00	0.00	0.00	PAID			
Landfill	05/20/2019	15.00	0.00	0.00	0.00	PAID			
Total		277.04	0.00	0.00	0.00				

Utility Payment

1. Select payment method:

Credit/Debit Card

2. Select payment amount:

Pay All Charges: \$85.61

Pay Other Amount

Payment Amount:

The Utility Payment Box will appear displaying your payment options and payment amounts.

You can pay all charges or another amount for multiple payments.

Click **Continue** to proceed to the next step.

Landfill

ment: 0

Confirm

You have chosen to pay \$10.00 by credit/debit card.

You will now be transferred to the Link2Gov website to enter your payment information.

Bille	28.0				341366
	37.5				341366
	5.0				
	15.0				
	85.6				
Bille	32.7				336677
	44.8				336677
	5.00	0.00	0.00	0.00	PAID
	15.00	0.00	0.00	0.00	PAID
	29.81	0.00	0.00	0.00	PAID 330664

Once you key in the payment amount. The confirmation screen will appear, and you will be directed to the payment site (Link2Gov)- by clicking **Continue**.

Payment Entry

Please enter your payment information.

A service fee may be charged for using this service. Please complete the payment information below and click continue. You will be able to review the fee amount before submitting the payment for processing.

Payment Method:

Card Information

Card Number

Expiration Date

Card Identification Code

Billing Information

Name

Address

City

State

Zip

Phone

Email

[Browser Support](#)

Please provide your Card & Billing Information.

Click **Continue** to proceed.

Payment Confirmation

Please confirm your payment information.

Account Id : 12345-0
 Property Location : 123 MAIN ST
 Owner Name :
 Payment Amount: \$10.00

Card Information		Billing Information	
Card Number	██████████	Name	City of Archdale
Expiration Date	12/24	Country	US
Payment Type		Address	307 Balfour Drive
		City	Archdale
		State	NC
		Zip	27263
		Phone	(336) 434-7340
		Email	payments@archdale-nc.gov

Go Back/Edit Cancel **Process Payment**

[Browser Support](#)

Once you submit & confirm your payment.

Click **Process Payment** to complete your transaction.

Thank you for your payment.

Please print this receipt and keep it for your records.

Account Id : 12345-0
 Property Location : 123 MAIN ST
 Owner Name :
 Payment Amount: \$10.00

Receipt Number:
 Transaction Date: 09/24/2019 10:12 AM

Payment Type:

Account Number:

Print **View as PDF** **Finish**

[Browser Support](#)

Once you have submitted your payment, you will be able to **Print** a receipt for your records.

Click **Finish** to exit to Payment Process and be taken back to your account to logout.

Water/Sewer/Stormwater/Landfill

Make a Payment Last Payment: 08/19/19 **** Payment Pending ****

Delinquent Charges:

Service	Due Date	Billed	Balance	Interest	Total Due	Status	Reading	Read Date	Usage
Water	08/20/2019	28.02	28.02	0.00	28.02	OPEN	341369	08/11/2019	4692
Sewer	08/20/2019	37.59	37.59	0.00	37.59	OPEN	341369	08/11/2019	4692
Stormwater	08/20/2019	5.00	5.00	0.00	5.00	OPEN			
Landfill	08/20/2019	15.00	15.00	0.00	15.00	OPEN			
Total		85.61	85.61	0.00	85.61				

****Your payment will show *Pending* – it should post to your account within the next business day.**

If you have any questions or concerns, please contact Customer Service at (336) 434-7341 during business hours: Monday to Friday 8:00am to 5:00pm.